



Release Notes

Email Manager 6.1.1



Version Management

Version History

Version	Date	Author	Distribution
1.0	10 March 2016	J Davis	Service Release

Related Documents

The related documents are located in the [Alterian product help](#).

Name
SDK Help File.chm

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1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.1.1.

1.1 Overview of changes

Email Manager 6.1.1 is a service release for Email Manager 6.0. The main purpose of this release is to provide some performance improvements in specific areas. It also includes fixes for reported issues. See the 'Updates included in Email Manager 6.1.1' section of this document for further details.

1.2 Important Upgrade Considerations

There are some important factors that must be considered before upgrading to this release.

Information	Related document
The Email Manager 6.0 Delphi client <i>will be</i> updated for this release.	n/a

1.3 Supported Platforms

Email Manager 6.1.1 has been tested and is supported on the following:

Client

- Windows 7[©]
- Windows 8[©]

Other

- Email Manager 6.1.1 was also successfully tested against XenApp 5.6
- Microsoft Internet Explorer must be installed on the client machine

2 Client Installation

This upgrade will be applied automatically and no user action is required. The client application will be updated when the system is next accessed following the upgrade. All fixes will be available as soon as the update is complete.

3 Updates included in Email Manager 6.1.1

3.1 New Features

There are no new features in Email Manager 6.1.1.

3.2 Enhancements

Performance improvements have been made to the following commonly used API calls:

- AddRecipientToDeployment()
- DM_GetRecipientByID
- DM_GetRecipientByPK

3.3 Fixes

The following section details the fixes to issues reported by Alterian customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
#PM028030	SmartList processing has been optimized, resulting in improved SmartList refresh times.
#PM028028	Improvements have been made to the way deployments are ordered for sending when multiple small deployments are submitted to deliver a more balanced sending pattern.
#PM028165	To improve deployment stability, changes have been made to reduce locking and increase concurrency.
#PM028164	In rare circumstances, if an error occurred while suppressions were being added to a deployment, the retry process would stick in a continual loop. The system will now retry a set configured number of times.
#PM028163	An issue has been fixed that will stop processing for deployments without a template expression.

4 Known Issues

No new known issues were identified in Email Manager 6.1.1. See Existing Known Issues in the [Alterian product help](#) for further known issues.

5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:

<https://alterian.atlassian.net/>.